



## About

# Client Services and Family and Adult Assistance

## Background

The Client Services and Family and Adult Assistance divisions of HCJFS are made up of these program areas:

- Family & Adult Assistance
  - *Medicaid*
  - *Food Stamps*
  - *Cash Assistance*
- Integrated Services
  - *Adult Protective Services*
  - *Supplemental Security Income (SSI) and Social Security Disability (SSD) applications and appeals*
  - *Mt. Airy Center for Homeless Men*
- Child Care
- Health Services



**In 2007,**  
**programs in the Client Services and Family and Adult Assistance divisions of Hamilton County Dept. of Job and Family Services...**

- Provided \$30.8 million in Cash Assistance benefits, \$94.1 million in food stamp benefits, and \$915 million in Medicaid benefits
- Served 12,986 children through publicly-funded child care programs
- Had child care contracts with 1,288 certified homes and about 350 licensed care centers across Hamilton County
- Investigated 750 reports of alleged elder abuse and neglect
- Admitted 530 homeless men to the Mt. Airy Center
- Served 1,187 pregnant women through Pregnancy Services education and outreach
- Filed 693 appeals through SSI Case Management

## Help and Contact Information

### Mailing addresses:

HCJFS  
222 E. Central Pkwy.  
Cincinnati, OH 45202

### Telephones numbers:

|                                |                        |
|--------------------------------|------------------------|
| Report elder abuse & neglect   | 421-LIFE<br>(421-5433) |
| Healthy Start/Healthy Families | 531-9999               |
| Applications & Questions:      | 946-1000               |

## Eligibility & Applications

### Eligibility:

**Cash Assistance** - Eligibility based on income and the number of people living in the home. Adults must also be working or involved in an approved work activity for at least 30 hours per week.

**Medicaid** - based on income. Pregnant women, adults 65 years old and older, and individuals of any age with disabilities (including individuals who are legally blind) may qualify for Medicaid.

**Food Stamps** - based on family size, income, assets (like a checking and/or savings account, stocks and bonds, etc.), resources and expenses.

**Integrated Services** - Anyone can contact Adult Protective Services with reports of alleged abuse and neglect involving senior citizens living in Hamilton County. Simply call 421-LIFE (421-5433).

**Child Care** - individuals receiving cash assistance and involved in workforce development activities may qualify.

### Applications:

- In person (with picture ID or birth certificate):  
222 E. Central Pkwy., First Floor  
Cincinnati, OH 45202
- Online: visit the HCJFS Web site at [www.hcjfs.org](http://www.hcjfs.org), click on "Services" then click on the program desired for information on applying online. Also available under Quick Links on the right side

If you have questions about applying for any of these programs,  
call (513) 946-1000 or visit [www.hcjfs.org](http://www.hcjfs.org)