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HCJFS names new assistant directors

Two new assistant directors will lead the Child Support and Client Services divisions of the Hamilton County Department of Job and Family Services (HCJFS) beginning next month.



Cynthia Smith, of Deerfield Township, will become assistant director in charge of Client Services. Smith was previously the agency's section chief for Workforce Development. Jeffrey Startzman of Centerville, Ohio, will become assistant director in charge of Child Support. Startzman has been managing attorney for the Butler County Child Support Enforcement Agency.

"I'm excited about such talented and experienced people joining the HCJFS executive team," said agency director Rick Roberts. "Both are very customer-focused. They're going to help us accomplish initiatives that will improve people's lives."

Smith and Startzman join a 10-member executive team that directs the agency's programs. HCJFS is the largest department of Hamilton County government and serves hundreds of thousands of county residents with programs such as food stamps, Medicaid, child protection and child support.

Client Services encompasses programs that provide for people's basic needs (cash assistance, food stamps and Medicaid); help low-income parents pay for child care; provide health insurance for low-income families; protect the elderly from abuse; and help people find jobs.



Child Support Services enforces child support orders, helps establish paternity, and locates parents who are not paying their support. The program handles more than 94,000 cases and collects more than \$154 million in child support payments.

Smith, a 20-year agency veteran, has served as Workforce Development section chief for more than six years. She played a key role in the opening last spring of the Super Jobs Center, 1916 Central Parkway.

"I want to provide excellent service to our customers and increase our collaboration with community partners so we can better meet the needs of Hamilton County residents," Smith said.

Startzman has been managing attorney for the Butler County Child Support Enforcement Agency (CSEA) since 2001. He organized and managed a new legal department for the agency. From

1987 to 2001, he was court administrator, legal director and magistrate for Montgomery County Domestic Relations Court. He has been law director of New Lebanon, Ohio since 1989 and municipal prosecutor of Brookville, Ohio since 1992.

"I hope that bringing my combined experience in CSEA, the courts, prosecutor's office and 25 years of family law experience will help us do great things," Startzman said.

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