



Main Office: 222 East Central Parkway • Cincinnati, Ohio 45202-1225
Neighborhood Center: 237 Wm. Howard Taft • Cincinnati, Ohio 45219
General Information: (513) 946-1000
General Information TDD: (513) 946-1295
FAX: (513) 946-2250
www.hcifs.org
www.hcadopt.org
www.hcfoster.org

Media Contact:

Brian Gregg
Media Spokesperson/Communications Manager
E-mail: greggb@jfs.hamilton-co.org
Phone: 513-946-1728
Fax: 513-946-2248

Hamilton County's Job and Family Services Department Adjusts Agency Hours

Cincinnati (Nov. 26, 2008) Starting Dec. 1, Hamilton County's Job and Family Services Department will offer extended hours on Wednesday evenings and Saturdays at its downtown location only, 222 E. Central Parkway.

Extended hours at the agency's William Howard Taft location are being discontinued because of low usage. The move will also save money through consolidated and centralized operations. The customer service offices and call centers will also close during this time. Callers will receive a recording asking them to call back during the week.

"As we adjust our priorities in light of a reduced budget, one of the things we noticed is that our Taft location is rarely used during our extended hours," said Moira Weir, director of the agency. "So, we are asking that our customers who wish to access us after normal business hours please visit our downtown location. We intend to continue our tradition of being available after hours to help our many clients who work during the week."

The agency is open at both locations are 7 a.m. to 4:30 p.m. Monday through Friday. In addition, the Central Parkway office will be open until 7 p.m. on Wednesday and from 8 a.m. to noon on the first three Saturdays of each month.

About Hamilton County's Department of Job and Family Services

The Department of Job and Family Services administers federal, state and local programs for those in need. The Department helps with local child protection, elderly protection, child care, child support enforcement, workforce development, cash assistance, food stamp disbursement and Medicaid disbursement. Servicing Hamilton County since 1947, the Department helps hundreds of thousands each year and is accredited by the Council on Accreditation, an international, independent, not-for-profit child and family service accrediting organization.