



Main Office: 222 East Central Parkway • Cincinnati, Ohio 45202-1225
Neighborhood Center: 237 Wm. Howard Taft • Cincinnati, Ohio 45219
General Information: (513) 946-1000
General Information TDD: (513) 946-1295
FAX: (513) 946-2250
www.hcifs.org
www.hcadopt.org
www.hcfoster.org

Media Contact:

Brian Gregg
Media Spokesperson/Communications Manager
E-mail: greggb@jfs.hamilton-co.org
Phone: 513-946-1728
Fax: 513-946-2248

Hamilton County Job and Family Services Announces New Hours

Cincinnati (March 25, 2009) Hamilton County’s Job and Family Services Department is changing its hours of operation to better serve the increasing number of citizens visiting its offices for services.

The agency, which opens at 7 a.m., will now stay open one half hour later each weekday, until 5 p.m. It will no longer offer Wednesday night or Saturday service. The change takes effect April 1.

“Our traffic on Wednesday nights and Saturdays was minimal, but we are very busy during the weekdays,” said Moira Weir, director of the agency, which handles child support collection, child welfare and public assistance programs. “It just makes sense that we adjust to fit the demand. The difficult economy has dramatically increased our business and we need to make sure our scheduling is as helpful as possible.”

The agency will arrange for an alternative visit if someone cannot make it in during normal hours of business, Weir said.

Hamilton County residents also have the option of conducting some business online by visiting the agency’s Online Service Center at www.hcifs.org. JFS also has an agreement with The Public Library of Cincinnati and Hamilton County so residents can fax verification documents in from any of the library’s neighborhood branches.

There are also more than 25 local Benefit Bank sites that help residents determine their eligibility for services. To find a local site, visit www.thebenefitbank.com and utilize the Benefit Bank Locator.

Anyone with questions can call the agency at 946-1000 or use the online form under Contact Us on the agency’s Web site, www.hcifs.org. Updates on agency business are available through the [HCJFS Update](#) newsletter on the agency’s Web site and via the agency’s Facebook and Twitter (hamiltoncojfs) accounts.

About Hamilton County’s Department of Job and Family Services

The Department of Job and Family Services administers federal, state and local programs for those in need. The Department helps with local child protection, elderly protection, child care, child support enforcement, workforce development, cash assistance, food stamp disbursement and Medicaid disbursement. Servicing Hamilton County since 1947, the Department helps hundreds of thousands each year and is accredited by the Council on Accreditation, an international, independent, not-for-profit child and family service accrediting organization.