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Hamilton County Announces New, Convenient Way to Pay Child and Spousal Support

Cincinnati (Sept. 16, 2009) Hamilton County residents who owe child or spousal support can now pay online by credit or debit card, providing a flexible, secure method of making on-time payments.

The County has contracted with Point & Pay, a third-party vendor, to accept the payments, which can be made with American Express®, Discover®, MasterCard® and VISA® credit or debit cards. Depending upon individual card benefits, cardholders can even earn rewards such as airline miles or other bonuses when making their payments with a credit card.

An online payment can be made by going to the Job and Family Services website, www.hcjfs.org. Click into the Online Service Center box at the bottom left, and select the Point & Pay link in the Child Support section at the top. Payers must provide a case number, credit or debit card information and the amount that is to be paid. A nominal fee is calculated and charged for this convenient service.

“One of the major goals of our agency is to be more accessible to the people we serve,” said Moira Weir, director of Hamilton County’s Job and Family Services Department. “In this day and age, there is no reason why we can’t provide Hamilton County residents a convenient way to pay that saves them time, gas money and the hassle of coming downtown. Now, they have the flexibility of paying any time, any day from anywhere there is a computer.”

For more than 10 years, Point & Pay has offered citizens the ease of fulfilling payment obligations in real-time, conveniently and securely, at anytime, from anywhere.

“Credit card and debit card payments continue to rise in popularity, reflecting the trend of using electronic payment methods instead of traditional, paper-based options,” said Joshua Rush, director of Marketing for Point & Pay. “We are excited to bring this convenient, new payment option to Hamilton County.”

About Hamilton County's Department of Job and Family Services

The Department of Job and Family Services administers federal, state and local programs for those in need. The Department helps with local child protection, elderly protection, child care, child support enforcement, workforce development, cash assistance, food stamp disbursement and Medicaid disbursement. Servicing Hamilton County since 1947, the Department helps hundreds of thousands each year and is accredited by the Council on Accreditation, an international, independent, not-for-profit child and family service accrediting organization.

About Point & Pay

Point & Pay enables government agencies and utilities to accept electronic payments from consumers and businesses for taxes, registrations, licenses, utility bills, and other services and fees using credit and debit cards or electronic checks — anytime, anywhere. Point & Pay is a subsidiary of Vesta Corporation, an innovator and worldwide leader in electronic commerce. With operations in the US, Europe and China, Vesta provides new and innovative solutions for electronic payments for leading international companies, including AT&T, Boost Mobile, China Mobile, China Unicom, Ericsson, Meteor Mobile Communications, Payzone, O2, Sprint, T-Mobile, Tele2, and Verizon. For more information, go to www.pointandpay.com.