



## Hamilton County Job & Family Services

# ***Announces...Phone Interviews!***

We now conduct **all** Recertification interviews **by phone**.  
(This also applies if you need to apply for an additional category of assistance.)

### **How it works**

- When your case is due for review, you'll receive an appointment letter stating the date and time we will contact you.
- ***Our agency will call you*** at the phone number listed in our computer system.
- **If your phone number changes**, call 946-1000 to report the change or use the "Report a Change" option at [www.hcjfs.org](http://www.hcjfs.org)

### **How it benefits you**

- Save time – you won't need to make a trip to our office
- Save money – no more parking costs, bus fare, gas, babysitting, etc.
- Your benefits are processed more timely

### **How it benefits us**

- We're able to see more people in a shorter amount of time
- We're able to process your benefits more timely...a benefit to us ***AND YOU!***

